

To Our Valued Client,

Over the past 20 years, PSN has provided industry-leading payment processing solutions for both payers and billers. Historically, PSN has absorbed all price increases from the card networks and other service providers without increasing prices. However, to continue to improve our service, offer new features, and keep pace with evolving industry regulations and escalating security threats, a modest price increase is necessary.

Effective October 01, 2021, your new transaction fee rates will be as follows. If you have any questions regarding these new rates, please contact your SAM directly or call 866-917-7368 and choose option 3.

- For payments made online:
 - ACH/check: \$1.10
 - Credit or debit card: 3.00%
 - Amex: 3.00%
- For payments made by Bank Bill Pay: \$0.55

The list above represents rates that will change, any items not listed will remain at your current rate.

In the coming months, we look forward to sharing more details about the investments we are making in our platform to continue to meet your payment needs and exceeding your service expectations.

Thank you,

The Team at Payment Service Network